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ABOUT US

- The Ark provides you access to more active members around the globe who are double opted-in, pre-screened and highly qualified to participate in a variety of research studies of any level of specificity.
- What makes THE ARK unique among the panel companies is our approach
- As a global aggregator of online market and social research sample sources, we create customized solutions that suit the specific research needs of each of our clients.

WHY WORK WITH THE ARK?

 Our sample is sourced from actively managed online research panels that we vet for data quality processes and customer service and that represent a wide range of targeted areas including consumer, business-to-business, demographic groups, cultural groups, psychographic groups and industry categories.

We excel in delivering hard-to-reach areas

We use variety of techniques to reduce last minute scramble



We are transparent with our clients





You receive the best data quality available



ACCURACY – SPEED – RELIABILITY

- ✓ We complete activities on schedule, inside financial plan and without bargaining information quality.
- Notwithstanding the sort of exploration study, we do an amazing job to guarantee that expectations are surpassed.

OUR SERVICES

B2C TARGETING

Our online consumer panel consists of highly active and interactive respondents.

We have a pool of adults, teens, mothers and college students ageing from 15-24. Everything from niche groups like patient specific or unique product users to wide ranging ,major media market segments are available.

B2B TARGETING

Dedicated to quality, security and a genuine respect for the respondent experience, The Ark proudly leads Business-to-Business research in the online space.

We are strong B2B partner with highly engaged and qualified business panelists all over the globe.

Business research makes up more than half of our client accounts-our expertise and specialist is widely recognized in the industry.

We recruit the top talent and train highly specialized project managers to tend to business studies. Each study is assigned a dedicated team with end to end management solutions.

North America

GLOBAL INSIGHTS: NORTH AMERICA

USA Canada

In North America, the universe of available sample's extensive, giving us the ability to successfully deliver evenlow-incidence targets. We excel at delivering broad targets such as primary grocery shoppers, but

We are proud to demonstrate our unique ability to reach niche audences such as new moms, teens, ethnic groups, construction professionals, physicians and many more.







CENSUS		ARK Access
49%	MALES	40%
51%	FEMALES	60%
13%	AGES 18-24	22%
18%	AGES 25-34	27%
17%	AGES 35-44	19%
19%	AGES 45-54	16%
33%	AGES 55+	15%

CANADA



CENSUS		ARK Access	
49%	MALES	40%	100
51%	FEMALES	60%	5
13%	AGES 18-24	22%	=
18%	AGES 25-34	27%	\$
17%	AGES 35-44	19%	3
19%	AGES 45-54	16%	5
33%	AGES 55+	15%	

CHALLENGES

Every region, including North America, has its own challenges. Our extensive experience allows us to help you identify those challenges ahead of time and avoid potential problems.

FOR EXAMPLE:

- In the USA, up to 20% of residents are unacculturated Hispanics and many prefer, or can only, communicate in Spanish

 Hispanics rate products and ideas more positively than non-Hispanics and this can impact research results if not appropriately taken into consideration
- In Canada, about 20% of the population only communicates in French, primarily in the Quebec province. Their opinions are often quite different from the rest of the nation





Argentina Brazil Chile Colombia Mexico Peru Venezuela

Surprisingly, the hottest markets for internet and social media are not North America, Europe, or Asia, but Latin America. With rapidly expanding Internet penetration and high levels of mobile adoption, research in this region has never been easier to facilitate.

CHALLENGES

We can work with you to overcome the challenges of polling in this region.

FOR EXAMPLE:

- Less access to people aged 50+
- •Less access to people in rural areas
- Bucking the trends, more access to men than women
- Hispanics rate products and ideas more

positively than non-Hispanics and this can interact with research results if not appropriately accounted for

 People prefer to be targeted with a multifaceted concept of social dass as opposed to income

SENSITIVE TOPICS

In these cultures, some types of projects related to disease and sexual activity may be difficult to execute. We can help you work through potential solutions to get the information you need.

KEY CONSIDERATIONS

- become cost prohibitive
- Holiday schedules are quite different and can delay fielding or hinder response rates
- Cultural differences in the schedules can impact timing
- prevalent outside of Brazil
- Consumers from Latin countries (e.g., Brazil, Argentina) are more likely to use the extreme points on scales, and are more likely to register positive scores overall

Latin America



1,067,243

CENSUS		ARK Access
48%	MALES	48%
52%	FEMALES	52%
13%	AGES 18-24	15%
20%	AGES 25-34	29%
17%	AGES 35-44	18%
14%	AGES 45-54	10%
24%	AGE5 55+	7%



BRAZIL 874,152

CENSUS		ARK Access	
49%	MALES	48%	
51%	FEMALES	52%	Sis
19%	AGES 18-24	24%	E .
25%	AGES 25-34	32%	7
21%	AGES 35-44	21%	
16%	AGES 45-54	12%	E .
18%	AGES 55+	7%	



CHILE 142,236

CENSUS		ARK Access	
49%	MALES	47%	100
51%	FEMALES	53%	SI
19%	AGES 18-24	19%	8
26%	AGES 25-34	27%	8
26%	AGES 35-44	24%	3
18%	AGES 45-54	17%	5
12%	AGE5 55+	12%	-



COLOMBIA 136,188

CENSUS		ARK Access	
48%	MALES	50%	40
52%	FEMALES	50%	5
19%	AGES 18-24	24%	畫
23%	AGES 25-34	30%	ž
21%	AGES 35-44	27%	2
16%	AGES 45-54	14%	5
20%	AGE5 55+	5%	-12



93,128

CENSUS		ARK Acc
50%	MALES	(6Mg
50%	FEMALES	36%
22%	AGES 18-24	\21%
28%	AGES 25-34	31%
24%	AGES 35-44	2356
16%	AGES 45-54	16%
10%	AGE5 55+	11%
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VENEZUELA 50,140

CENSUS		ARK Access
50%	MALES	50%
50%	FEMALES	50%
195a —	AGES 18-24	17%
26%	AGES 25-34	32%
20%	AGES 35-44	
16%	AGES 45-54	18%
18%	AGES 55+	10%



MEXICO 883,497

CENSUS		ARK Access	
49%	MALES	57%	10
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21%	AGES 35-44	24%	ą.
14%	AGES 45-54	13%_	5
16%	AGES 55+	6%	

Europe

GLOBAL INSIGHTS: EUROPE

Austria Belgium CzechRepublic Denmark France

German y Greece Hungary Ireland Italy Netherlands Norway Poland Portugal Spain

Switzerlan d Sweden Turkey UK Russia



Internet and mobile penetration continue to increase outside of the Big 5 European countries and what used to be impossible is slowly becoming possible. Ask us what we can do - it might just surprise you.

CHALLENGES

With so many diverse countries in such a small space, Europe has challenges related to language, cultural norms and technology.

FOR EXAMPLE:

- In Austria, norms translate into men being more
- likely to control and have information related to purchase decisionmaking. On the other hand, in Sweden, women are more likely to control decision-making
- It is more difficult to field questionnaires longer than 20 minutes outside of the Big 5 (France, Germany, Italy, Spain and UK)
- Projects generating incidence rates below 5% cannot typically be fielded outside of the Big 5

Europe



361,806

CENSUS		ARK Access	
48%	MALES	46%	
52%	FEMALES	54%	
14%	AGES 18-24	27%	
19%	AGES 25-34	40%	
16%	AGES 35-44	18%	
20%	AGES 45-54	10%	
30%	AGE5 55+	6%	



184,680

CENSUS		ARK Access	
49%	MALES	39%	
51%	FEMALES	61%	E
11%	AGES 18-24	25%	1
16%	AGES 25-34	24%	1
-18%	AGES 35-44	20%	
16%	AGES 45-54	15%	6
39%	AGES 55+	17%	10



5WEDEN 487,080

CENSUS		ARK Access	
50%	MALES	47%	
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19%	AGES 18-24	27%	8
27%	AGES 25-34	43%	a a
20%	AGES 35-44	22%	2
15%	AGES 45-54	5%	5
18%	AGES 55+	2%	100



UK 487,080

CENSUS		ARK Access	
50%	MALES	47%	44
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19%	AGES 18-24	27%	3
27%	AGES 25-34	43%	좋
20%	AGES 35-44	22%	3
15%	AGES 45-54	5%	5
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91,800

CENSUS		ARK Access
46%	MALES	50%
52%	FEMALES	50%
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16%	AGES 25-34	24%
19%	AGES 35-44	2.9%
18%	AGES 45-54	18%
36%	AGES 55+	13%



AUSTRIA 133,480

CENSUS		ARK Access
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DENMARK 223,560

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17%	AGES 45-54	20%	5
36%	AGE5 55+	25%	100



FRANCE 1,287,304

CENSUS	
48%	MALES
52%	FEMALES
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ARK Access

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Europe Cont'd



GERMANY 1,123,234

CENSUS		ARK Access	
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15%	AGES 25-34	31%	8
20%	AGES 35-44	25%	2
18%	AGES 45-54	17%	10
37%	AGE5 55+	12%	100



GREECE 60,196

CENSUS		ARK Access	
49%	MALES	44%	100
51%	FEMALES	56%	SE
10%	AGES 18-24	16%	8
19%	AGES 25-34	45%	8
18%	AGES 35-44	27%	2
16%	AGES 45-54	8%	5
36%	AGES 55+	2%	-12



NETHERLANDS 487,080

CENSUS		ARK Access	
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21%	AGES 35-44	20%	-
18%	AGES 45-54	16%	5
34%	AGES 55+	14%	



IRELAND 61,679

CENSUS		ARK Access	
51%	MALES	37%	in.
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16%	AGES 45-54	13%	5
27%	AGE5 55+	17%	100



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CENSUS		ARK Acc
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18%	AGES 25-34	30%
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38%	AGE5 55+	11%



184,680

CENSUS		ARK Access
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51%	FEMALES	59
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19%	AGES 35-44	21%
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34%	AGE5 55+	15%



POLAND 361,806

CENSUS		ARK Access	
48%	MALES	46%	
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PORTUGAL 60,674

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Europe Cont'd



598,588

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51%	FEMALES	55%	SE
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21%	AGES 25-34	30%	8
20%	AGES 35-44	29%	2
16%	AGES 45-54	16%	10
33%	AGES 55+	9%	100



RUSSIA2,293,986

CENSUS		ARK Access	
45%	MALES	51%	10
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18%	AGES 35-44	16%	₹
20%	AGES 45-54	6%	<u> </u>
28%	AGES 55+	2%	1.00



METHERLANDS 487,080

CENSUS		ARK Access	
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51%	FEMALES	57%	STS
11%	AGES 18-24	25%	8
17%	AGES 25-34	26%	*
21%	AGES 35-44	20%	2
18%	AGES 45-54	16%	5
34%	AGES 55+	14%	100



Asia-Pacific



GLOBAL INSIGHTS: ASIA PACIFIC

Australia China India Japan South Korea Because of excellent internet penetration, we have had much success reaching respondents in these more established countries. The recent growth of mobile devices and internet technology has given us the ability to deliver a much broader view of the population than ever before.

CHALLENGES

We can work with you to overcome the challenges of polling in this region.

FOR EXAMPLE:

- Less access to people aged 55+
- Greater access to men
- Less access to people in rural areas
 (labeled as Tier 3 and 4 cities in China)
- Extreme cultural gaps between low and high income groups necessitate extra care in questionnaire design

- Questionnaires must be translated into the appropriate local language, though sometimes English may be accepted
- Due to cultural factors, across Asia and especially in countries such as Malaysia, India, China, Hong Kong and Japan, consumers are more likely to use the middle of aquestionnaire scale rather than the extremes

Asia-Pacific

GLOBAL INSIGHTS: ASIA PACIFIC



Hong Kong Indonesia Malaysia Philippines Singapore Taiwan Thailand Vietnam New Zealand

Though they are some of the most populous areas in the world, many residents do not have regular internet access, which further emphasizes the importance of mobile compatibility.

CHALLENGE

We can work with you to overcome the challenges of polling in this region.

FOR EXAMPLE

- Lessaccess to people aged 55+
- •Less access to people in rural areas

SENSITIVE TOPICS

Our experience has taught us that the following topics are difficult to execute. Please contact us to discuss potential solutions and to get the information you need.

- Sexual Activity
- Disease
- Politics
- Gambling

KEY CONSIDERATIONS

- Questionnaires must be less than
 use minimal bandwidth as dial-up usage
- Questionnaires must be low-tech and is still significant
 - *Questionnaires must be translated into local languages

Wecan advise acto which regions may accept English language question naires.

Asia Pacific



2,441,733

CENSUS		ARK Access	
49%	MALES	40%	
51%	FEMALES	60%	STS
13%	AGES 18-24	13%	= =
20%	AGES 25-34	32%	8
20%	AGES 35-44	25%	-
18%	AGES 45-54	16%	6
28%	AGE5 55+	14%	



CHINA 5,362,101

CENSUS		ARK Access	
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14%	AGES 18-24	27%	量
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23%	AGES 35-44	13%	ą.
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10%	AGE5 55+	3%	and the second



1,976,793

CENSUS		ARK Access	
52%	MALES	60%	400
48%	FEMALES	40%	SI
24%	AGES 18-24	25%	8 €
25%	AGES 25-34	47%	8
20%	AGES 35-44	17%	ą.
14%	AGES 45-54	7%	5
17%	AGE5 55+	3%	- 17-



JAPAN 4,517,195

CENSUS		ARK Access	
49%	MALES	52%	10
51%	FEMALES	48%	5
9%	AGES 18-24	13%	=
18%	AGES 25-34	24%	¥.
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1,504,602

CENSUS		ARK Access	
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22%	AGES 25-34	30%	8
23%	AGES 35-44	29%	2
19%	AGES 45-54	15%	10
23%	AGES 55+	7%	



HONG RONG 185,895

CENSUS		ARK Access
A7%	MALES	48%
53%	FEMALES	52%
14%	AGES 18-24	37%
19%	AGES 25-34	36%
23%	AGES 35-44	
21%	AGES 45-54	18%
26%	AGES 55+	3%



250,152

CENSUS		ARK Access	
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51%	FEMALES	28%	E S
20%	AGES 18-24	27%	3
27%	AGES 25-34	45%	₹ .
21%	AGES 35-44	19%	ē
15%	AGES 45-54	7%	5
17%	AGE5 55+	1%	100



MALAYSIA 161, 641

CENSUS		ARK Ac
50%	MALE5	51%
50%	FEMALES	49%
21%	AGES 18-24	30%
25%	AGES 25-34	44%
21%	AGES 35-44	16%
16%	AGES 45-54	7%
17%	AGE5 55+	3%

Asia Pacific Cont'd



PHILIPPINES 170,264

CENSUS		ARK Access	
50%	MALES	46%	100
50%	FEMALES	52%	5
23%	AGES 18-24	29%	를
26%	AGES 25-34	45%	■ 2
20%	AGES 35-44	17%	2
14%	AGES 45-54	7%	ō
16%	AGE5 55+	2%	100



SINGAPORE 108,732

CENSUS		ARK Access	
49%	MALES	52%	100
51%	FEMALES	48%	ES .
12%	AGES 18-24	23%	量
21%	AGES 25-34	44%	8
24%	AGES 35-44	23%	4
21%	AGES 45-54	7%	5
22%	AGE5 55+	3%	100



TAIWAN 430,098

CENSUS		ARK Access	
50%	MALES	59%	
50%	FEMALES	A1%	55
14%	AGES 18-24	27%	8
22%	AGES 25-34	40%	4
22%	AGES 35-44	20%	
19%	AGES 45-54	8%	ā
23%	AGE5 55+	4%	



THAILAND 50,140

CENSUS		ARK Access	
49%	MALE5	46%	40
51%	FEMALES	54%	STS
16%	AGES 18-24	32%	=
24%	AGES 25-34	44%	ž
21%	AGES 35-44	19%	3
17%	AGES 45-54	4%	5
21%	AGE5 55+	2%	-6-



Middle East/Africa

GLOBAL INSIGHTS: MIDDLE EAST/AFRICA



Egypt Jordan Kuwait Lebanon Morocco Saudi Arabia South Africa UAE

CHALLENGES

We can work with you to overcome the challenges of polling in this region.

FOR EXAMPLE:

- Income and social status are not targetable and respondents prefer not to respond to those questions
- Political environment does not lend itself to predictable response rates in most of the Middle East or Africa
- In many Middle Eastern countries, women cannot be interviewed by men
- In many Middle Eastern countries, it is offensive to talk about grooming or personal care products
- Translation costs are much higher because 4 or more languages are common in many regions (4 in South Africa, 7 in Zambia, 8 in Kenya)

SENSITIVE TOPICS

Our experience has taught us that the following topics are difficult to execute. Please contact us to discuss potential solutions and to get the information you need.

- Alcohol
- Sexual Activity
- Religion
- Politics (Israel)
- Gambling
- Grooming
- Personal Care

KEY CONSIDERATIONS

- Questionnaires must be translated into Arabic and the local language, although English may be accepted in India
- Regardless of the incentive,

questionnairesmust be less than 20 minutes in UAE and Kuwait, and less than 30 minutes in KSA, Egypt, Morocco and Jordan. Questionnaires must be designed to accommodate for a much younger population

Middle East/Africa



EGYPT 196,021

CENSUS		ARK Access	
49%	MALES	76%	
51%	FEMALES	24%	S
32%	AGES 18-24	26%	2
22%	AGES 25-34	34%	7
17%	AGES 35-44	22%	9
29%	AGES 45-54	18%	5
0%	AGES 55+	0%	100



ARABIA 77,760

CENSUS		ARK Access
58%	MALES	70%
42%	FEMALES	30%
27%	AGES 18-24	28%
29%	AGES 25-34	42%
23%	AGES 35-44	20%
22%	AGES 45-54	10%
0%	AGES 55+	0%



SOUTH AFRICA 287,814

CENSUS		ARK Access	
48%	MALES	45%	10
52%	FEMALES	55%	E S
23%	AGES 18-24	19%	8
27%	AGES 25-34	35%	8
20%	AGES 35-44	24%	2
15%	AGES 45-54	14%	5
15%	AGES 55+	8%	100



UAE 120,314

CENSUS		ARK Access	
51%	MALES	65%	10
49%	FEMALES	35%	E
15%	AGES 18-24	18%	量
39%	AGES 25-34	47%	á
30%	AGES 35-44	22%	₹
12%	AGES 45-54	9%	<u> 5</u>
4%	AGES 55+	3%	C-res



HEALTHCARE TARGETING

- Finding a needle in a haystack is much easier when you know exactly where that needle is. When conducting patient research, we use the most highly target consumer panels in the industry to ensure we can deliver the correct ailment groups from the very start.
- We have on board numerous healthcare professionals and their associates, thoroughly screened in our panel, bringing high value to the diversity of our enriched panel.

PROFILING PARAMETERS

EDUCATION
INCOME
HOME OWNERSHIP
MARITAL STATUS
EMPLOYMENT
GENDER ETHNICITY
LANGUAGE
INDUSTRY SEGMENT
HEALTHCARE

BASIC PROFILE
TRAVEL
VEHICLE INFORMATION
OCCUPATION INTEREST
ELECTRONIC DEVICES
ONLINE ACTIVITIES
TELEVISION
PROGRAMMES
OFFICE SUPPLIES

QUALITIES OF THE ARK

- Finding a needle in a haystack is much easier when you know exactly where that needle is. When conducting patient research, we use the most highly target consumer panels in the industry to ensure we can deliver the correct ailment groups from the very start.
- We have on board numerous healthcare professionals and their associates, thoroughly screened in our panel, bringing high value to the diversity of our enriched panel.

PANEL QUALITY POLICY

We follow the most stringent quality policies in the industry

Trust in The Ark's primary objective: providing quality sample and data, with an un-rivaled, customer service experience. We understand that quality management is an ever changing challenge. We take an industry leading role in understanding quality issues that arise and pivoting quickly to address them.

- Bounce back email and duplicates are checked every day to ensure comprehensive coverage of communications with clients
- Duplicates are also checked during and after the registration process
- Panelist with inconsistent responses are removed are motivated to work better, lack of improvement results in their termination
- Regular checks with the registration data to ensure smooth processing with accuracy
- Weekly meetups and motivational sessions with Panelists
- · Panelist regularly encouraged to update their profiles

THE ARK INSIGHTS AND STATISTICS

We're proud of our extensive international reach.

From consumer to B2B to healthcare and more, we deliver in many market that has significant internet penetration.

We have completed thousands of studies and this experience has given us unique regional insights that we use to your advantage.

Even when you are dealing with a multi-country study, you'll appreciate the ease of working with a single experienced researcher who will make the complex seem simple.

Whether it's consumers in large markets or business-to-business targets in smaller markets, we will make accessing the right international sample quick and painless.



GET IN TOUCH



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